



REDEFINING BOUNDARIES IN AOG, AEROSPACE AND LOGISTICS

*Crafting Excellence for Today
and Tomorrow.*





GLOBAL NETWORK

Wherever you need to be, BZA and our over 2,400 partner agents are ready to serve you across 190 countries and territories worldwide.

AMERICA

- Atlanta, GA
- Columbus, OH
- Dallas, TX
- Irvine, CA
- Long Beach, CA
- Los Angeles, CA
- Miami, FL
- New York, NY
- Ontario, CA
- Washington DC

We serve all other US states.

EUROPE

- Amsterdam
- Frankfurt
- London
- Paris
- Luxembourg
- Budapest
- Denmark
- Italy
- Switzerland
- Vienna
- Greece

MIDDLE EAST

- Saudi Arabia
- Jeddah
- Riyadh
- Dammam
- Neom
- Al Ula
- Rabigh
- Tabuk
- Abha
- Jubail
- Al Khobar
- DXB

ASIA PACIFIC

- Hong Kong
- Melbourne
- Singapore
- Japan
- Kuala Lumpur
- Seoul
- China

AFRICA

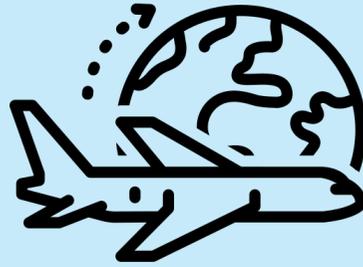
- Morocco
- Angola
- EQJAT - GUINEA
- Ethiopia

THE BZA DIFFERENCE

For over a decade, BZA Aviation Services has combined cutting-edge technologies, strong collaborative partnerships, and an unwavering commitment to quality. We provide smarter solutions to ensure your transportation and logistics needs are met with precision and efficiency.

By seamlessly synchronizing every aspect of the AOG process, our suite of specialized services gives you peace of mind and the ability to serve your customers with greater speed, safety, and efficiency.

BZA AVIATION SERVICES AT A GLANCE



GLOBAL REACH

10+

Active aviation clients served worldwide



REVENUE CONTRIBUTION

56%

Aviation's contribution to total company revenue

PERFORMANCE METRICS



7,640

AOG Express
Clearances handled



3,560

AOG Express
Shipments processed



4,080

Routine cases
facilitated



7,604

AOG shipments
completed in the
last **12 months**

ABOUT BUSINESS ZONE

Established in the heart of Saudi Arabia, our company has proudly served the aerospace industry for over a decade. We specialize in delivering top-notch Aircraft on Ground (AOG) services, ensuring seamless logistics solutions for critical aircraft components.

Our commitment lies in addressing the diverse needs of our global clientele, including spare part stockists, MROs (Maintenance, Repair, and Overhaul), leading airlines, and repair vendors. By focusing on precision, quality, and efficiency, we aim to ensure that aircraft, engines, and components operate safely and effectively, even in the most urgent situations.

With a team of highly skilled specialists, state-of-the-art technology, and a steadfast dedication to excellence, we are your trusted partner in keeping the aerospace industry flying high.



VISION

We lead in delivering 24/7 AOG services that enable our customers to build and operate their aircraft, engines, and components safely and efficiently. We strive to deliver sustainable value to all stakeholders, setting benchmarks in operational excellence and innovation.



MISSION

SAFETY FIRST

We prioritize safety in every aspect of our operations.

SKILLED TEAMWORK

Our highly trained team collaborates with a “can-do” spirit to meet every challenge.

TECHNOLOGY INVESTMENT

We invest in cutting-edge technology to enhance service quality and efficiency.

OPERATIONAL EXCELLENCE

We deliver top-tier AOG services to our customers with precision and reliability.

STRONG PARTNERSHIPS

We work closely with airlines and other aviation enterprises to ensure mutual success.

SUSTAINABLE DEVELOPMENT

We integrate sustainability into all facets of our services, ensuring long-term value.

GROWTH-ORIENTED

We focus on generating sustainable and profitable growth for the benefit of all stakeholders.



OUR VALUES

INTEGRITY

We uphold the highest standards of honesty and accountability.

EXCELLENCE

We strive for operational excellence in every service we provide.

INNOVATION

We embrace technological advancements to remain at the forefront of the industry.

CUSTOMER FOCUS

We are committed to exceeding customer expectations with tailored solutions.

SAFETY

Ensuring the safety of aircraft, engines, and components is our utmost priority.

SUSTAINABILITY

We are dedicated to incorporating environmentally responsible practices in our operations.

OUR SERVICES

Clients rely on BZA for delivering the unmatched level of customer service and handling of other requirements in best way possible. Different clients have their own requirements of the articles and shipment timing concerns, this is something critically looked into.



COMPREHENSIVE SUPPLY CHAIN SOLUTIONS

- Classified Cargo
- Emergency AOG Shipments
- Return Shipment
- Engine Transportation



EXPEDITED GROUND TRANSPORT

- Exclusive-User Vehicles
- 100% Air Ride
- Packing
- Dangerous Goods



VALUE ADDED SERVICE

- 24/7 Customer Service
- Government Expertise
- Custom Compliance

You can contact the team at customer service to speak to the transportation experts who can guide you in taking all the right measures in terms of acquiring your required articles. Keep yourself updated on all matters which evolve your concern in logistic solutions.

WHAT WE OFFER

The AOG logistic services are provided keeping commercial and private air carriers in mind for all the clients and vendors settled all around the world to serve them with quality. Our aim is to provide more than just dispatching the shipment on the first flight available.

INTELLIGENT ROUTING

IMMEDIATE RESPONSE
(Carrier Performance, Weather En-Route, Security and Ensuring Product Financials)

PLACING SHIPMENT

This is all done to provide the clients with more than they expect when they are in need of critical parts and on an immediate basis.



AOG SERVICES

With Business Zone Aviation AOG component ensures that clients get to receive the parts instantly to/from anywhere around the world. The company does not restrict the services to day or night, holiday and even weekend.

You will find the solutions divided into service levels:

ROUTING

HANDLING PROCEDURES

DELIVERY TIMING

PRICING

The highly qualified staff meets the requirements of the shipment, building connection with vast overseas network to make sure that all the priority cargo move in the best possible way.





ROUND THE CLOCK **AOG SERVICE DESK**

Priority tracking of special consignment is provided anytime. The shipment can be easily positioned through shipment number or any other relevant document number required by the focal point for quick tracing.

We provide all the necessary information about the shipment i.e. customs, logistics coordination and governmental regulations for the comfort of our customer.



HAND CARRY SERVICES

AOG is a challenging time for many operators. It is necessary to manage the time efficiency which is quite crucial as operational cost is the key factor. The unscheduled repair is a nightmare which is very well handled by Business Zone Aviation in an appropriate way. Opt for the MNX couriers and avail the unique services worldwide to gain balance of speed, cost and security, altogether.

The network is dotted all over the globe to provide the timely delivery of hand carry services. It is one of the reliable options to keep running with the dedication. This service comes in handy when time is literally working against you. You can rely on Business Zone Aviation to take care of all your emergency AOG needs in a way making things more convenient.



NEXT FLIGHT OUT

With BZA services on board there are no endless wait and long procedures for your consignment to deliver. We place shipments and orders on the very next commercial airline available for departure to any of the 190 of our operating destinations.



CHARTER

At BZA we are keen to provide valued facilities present in the aviation industry. For the transportation of goods which can be too large or too delicate for delivering through normal commercial flights, they can be delivered through suitable Charter Planes according to the client's requirement.



CHARTER SERVICES

Business Zone Aviation is keen to bring you that new energy and approach in providing you the best aviation services. Whether you are travelling by private jet for business or pleasure we offer luxurious personalized service to meet your every need. Our goal is to achieve your satisfaction through understanding your needs and to make things simpler and easier for you. So if you are planning to get a hassle free travel stress-free cargo, it is on us! From booking your private jet charter flights to arranging transportation to and from the airport, we offer diverse hospitality services.

Flying with us on our private jet charters you will experience the exceptional standards of excellence. Elegance considered as our safety, we keep this on our top priority. We understand that this is one of the main reasons you decide to opt for a private plane. With our global network of charters and services we are able to give you the best rates in the industry. Having trained individuals on-board we are 24/7 available for any question or query.

When it comes to cargo charters we are always profound of giving our clients the unparalleled peace of mind. Our cargo team is a team of experts who are professional in handling airlifting heavy and outsize cargo from a wide array of industries such as petrochemical, mining, construction, metals, industrial and transportation equipment and more.



AIRSIDE ACCESS

RAMP IN JEDDAH & RIYADH

In this fast-moving industry, BZA is privileged to be approved for the Airside Access. BZA's staff and vehicles are allowed inside the Airport which makes countless benefits for the customer. This special access saves time and risk of errors are minimized. As soon as the package is received, we directly load in the designated departing flight for departure to avoid the slightest chance of loading in the wrong flight. Security and reliability of the packages is fully controlled by BZA from the time it is loaded or unloaded from the aircraft.

TIME-SOLVING

At certain airports, this allows later cut-off times for the package.

LESS OPPORTUNITY FOR ERROR

BZA drives the package directly to the departing aircraft, reducing the probability of the package being loaded onto the wrong flight.

MORE SECURE

BZA maintains full custody of the package until it is time for it to be loaded onto the aircraft (or as soon as it is unloaded off the aircraft).



AVIATION AIRPORT GROUND HANDLING

BZA is proud for its expert Ground Handling services for air cargo. We are fully equipped to handle all kinds of aircrafts in handling and documentations. Our clients are fully satisfied due to our up to the mark client services and on-ground minimum mistake possibilities. We have state of the art ware-houses which are capable of handling cargos which do or do not require control environment and other conditions; we take care of them all. The warehouses are on the perfect locations and have the capacity to bring in big quantities. We are always on the run to serve you with our specialized team of experts on ground.

AIRCRAFT HANDLING

- Loading and Offloading
- Cabin Appearance
- Turnaround Coordination
- Ground Transportation
- Ground Support Equipment
- Baggage Handling
- Engineering and Workshop Services

CARGO HANDLING

- Passenger Cargo And Freighter Cargo Services
- Import, Export and Transfer Cargo
- Uld Storage Services
- Cargo Delivery to and From Aircraft
- Special Freight Handling
- Security



HAZARDOUS AND CLASSIFIED MATERIALS

From over a decade, BZA supports the most essential part of the aviation industry i.e. the transport of Hazardous materials/dangerous goods. At the moment, BZA has the most experienced and certified DG staff and all required tools to ship these goods in no time. For the ease of our client, our experts will closely watch the consignment if it is on the required standards, if not, they will provide necessary course of action and documentation for the batch.

To support logistics for the aviation community it is essential to provide solutions for the shipping of Hazardous Materials/ Dangerous Goods.

BZA has DG certified staff and extensive experience in shipping materials and components that are DG classified.

BZA can also arrange for goods to be packed to the required standards and documentation created for shipping.



CUSTOM CLEARANCE

AIR & SEA AROUND THE KINGDOM

With the most complex customs clearance procedures in Saudi Arabia, BZA offers its customers a hassle free customer clearance service for the firm and smooth transition of goods from sea-port or airport to the desired location anywhere in Saudi Arabia. We take full responsibility of the clearance and try to ensure our customer's supply chain is not disturbed.

SPECIALITY

- We make all the paperwork for our clients
- We guarantee faster clearance procedures
- We provide advisory support on Saudi laws regarding import and export
- Online updates and tracking
- Air & Sea Clearance

SERVICES

- Custom Clearance
 - Sea freight
 - Air freight
- Transportation (LCL - FCL)
- Warehousing & Distribution
- Professional Packaging
- Local Pickup and Delivery Services
- Documentation services.

FEATURES

- We offer Competitive prices, transparent in operations.
- All types of Trucks and Trailers available.
- Quick delivery for all sorts of commodities through
- Express Services. Easy on line tracking on all your goods and regular updates for arrival.
- Technically sound in all the process.
- Flawless, smooth and fast documentation.



TRANSPORTATION LOGISTICS SOLUTIONS

Our team of logistics experts is committed to providing strategically relevant solutions to accommodate and reduce the time to market challenges that face supply chain management

Dedicated Customer Advocate for a single point-of-contact and central coordination

Proactive monitoring, managing and tracking for each priority shipment

Customized SOPs developed to meet your specific requirements

Expedited international customs clearance service to eliminate days from international transit times



LOGISTICS WAREHOUSING

BZA offers its Logistics services with the best rates across KSA. Our Handling, warehousing and transportation is one of the best from corner to corner in Saudi Arabia. We have warehouses on all the ports with the maximum capacity to hold on bulk quantities. All the measures for H&S are taken as recommended by the government. We have a proper warehousing area which is equipped with the required heavy machinery setup for the storage of dry containers, ISO tanks and Bulk Cargo. 24/7 high security and trained staff is present for daily operations.

Our warehouse services firm provides custom integrated transportation solutions. We specialize in dedicated solutions that provide a higher level of service that can be found on the retail marketplace - for example, we can leverage the asset base for the benefit of our client. Whether it is rail, ocean, over-the-road, dry bulk, our team is ready to work with your organization to build a reliable solution.

Our team specializes in providing our clients with full visibility to their supply chain. Through integration with our clients' ERPs, we deploy the following technologies to support their distribution networks.

- Warehouse Management Systems
- Transportation Management Systems
- Transportation Ops. Management
- Freight Tendering
- Web Site Reporting
- Electronic Data Interchange
- RFID

MONITORING

REAL TIME MONITORING

BZA is sufficient in providing superior customer experience by introducing sensor-based logistics (SBL) technology for its customers which is one of its own kind and is only available with BZA services. Which is now paired with human touch to provide clients an absolute peace of mind. This technology provides a full visibility of freights when they are in motion so clients can easily monitor any critical or security sensitive shipments in actual.

SECURITY MONITORING

At BZA we believe in ensuring the trust. Whilst having the packages tracked through location monitoring, it also updates if the shipment is exposed or not while in transit. The light sensor technology alerts us if any security breach occurs and a trained Security Solution Specialist will take over as per the Standard Operating Procedures set by BZA to maintain the client's trust and confidence. So have confidence knowing where your packages are and if/when they are opened or compromised.

LOCATION MONITORING

Clients are provided with the facility of spotting the goods in transit by easily monitoring the geographic location. The perfect combination of GPS technology and cellular location services makes it reliable and stress free through getting updates from the customized setup every 5 minutes. Also, clients are provided by a variety of customizable options for tracking the shipment such like Geo-fence can be set around important areas of interest which will notify the client about to & fro of the package.

ENVIRONMENT MONITORING

Environment of the shipment is maintained in accordance to the requirement of the client. Some of the produces require a well-maintained and totally controlled environment. Clients can easily track the internal conditions like accurate temperature, Barometric Pressure, Shock and Relative Humidity customized by themselves with in the transit. If the required variables go out of range during the transit, our Solution Specialist will be timely notified and perceptively bring the situation in control.



PROJECT SOLUTIONS

In the world of extreme logistical challenges, BZA highly trained professionals are focused in providing the best solution possible for moving any kind of critical or sensitive shipment.

From arranging private charters to ocean freight or on ground transportation to movement of special equipment's (oversize forklifts, cranes etc), all the necessary information and comparisons will be provided by the specialized team with in no time.

Provide complete turn key solution for moving large and bulky items including:

Arranging for charter flights and/or ocean freight

Arrange and coordinate ground transportation (including escorts if necessary)

Coordinate special equipment such as oversize forklifts, cranes, etc.



TECHNOLOGY

CUSTOMIZEABLE PROGRAMS

Through our very convenient, custom-make and client-friendly technology platforms, shipments can be monitored and tracked easily through BZ Web. This also benefits in keeping full electronic records and chain of custody control throughout the shipment process. Client can also manage their costs through different options given in the web. Not only this, customer can tailor-make resources according to their business necessities. Access is provided for checking up the custom reports and history records of deliveries anytime through the web.

TRACKING MODES



BZA GO! MOBILE APP

BZAGo Mobile App is making tracking of shipments just a tap away. Offering very easy-to-access method for clients to track their loads sitting in their sofa. In the App, shipments are usually tagged with high priority signs and progress of the dispatch can be easily monitored.



BZ WEB CUSTOMER PORTAL

Through the very interactive and user-friendly customer portal, shipments can be effortlessly tracked and all the necessary details are provided such as, reports, cost management.

OUR CLIENTS



Business Zone Aviation & Logistics Co. LTD
شركة منطقة الأعمال الدولية لخدمات الطيران والخدمات اللوجستية



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