



# DELTA HOLDING

Creating Business

*„It is with passion that we create companies that improve the society in which we live and work.“*

Delta Holding was founded  
On **February 4<sup>th</sup> 1991**

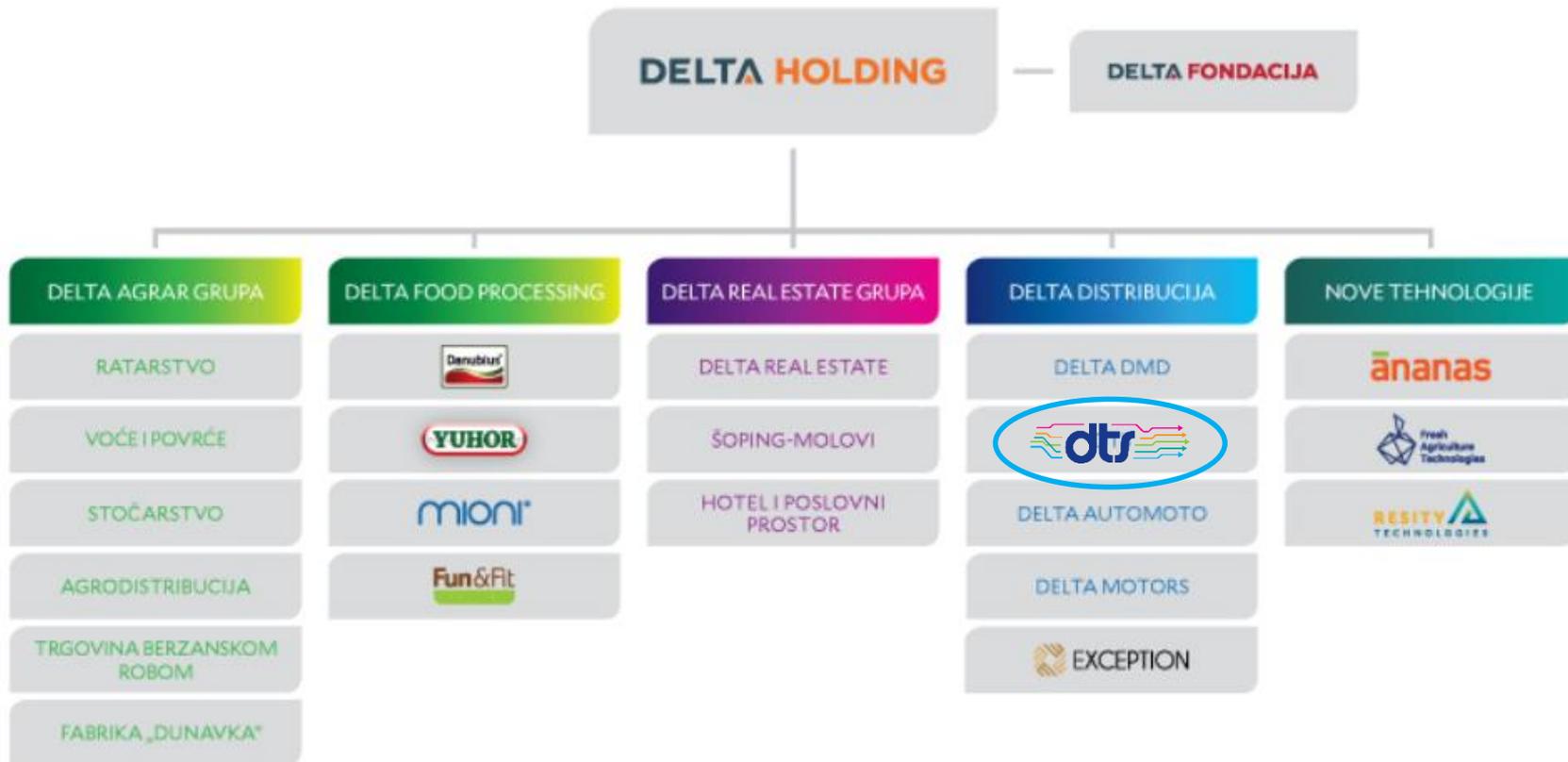
# Facts & Figures



Number of Employees

4,520

# Organization



# Certification



# Corporate Social Responsibility

2007-2022



# 39,300,000 EUR



# Corporate Social Responsibility



Since 2007, Delta Holding has been a signatory to the **United Nations Global Compact** and its member



**Delta Holding CSR Report 2021**  
**International Methodology GRI**

Delta Holding's CSR report is the only report of its kind in Serbia independently verified by auditing firm **KPMG (B+)**



The winner of the main **VIRTUS AWARD** for philanthropy, for its contribution at the **national level** in 2015

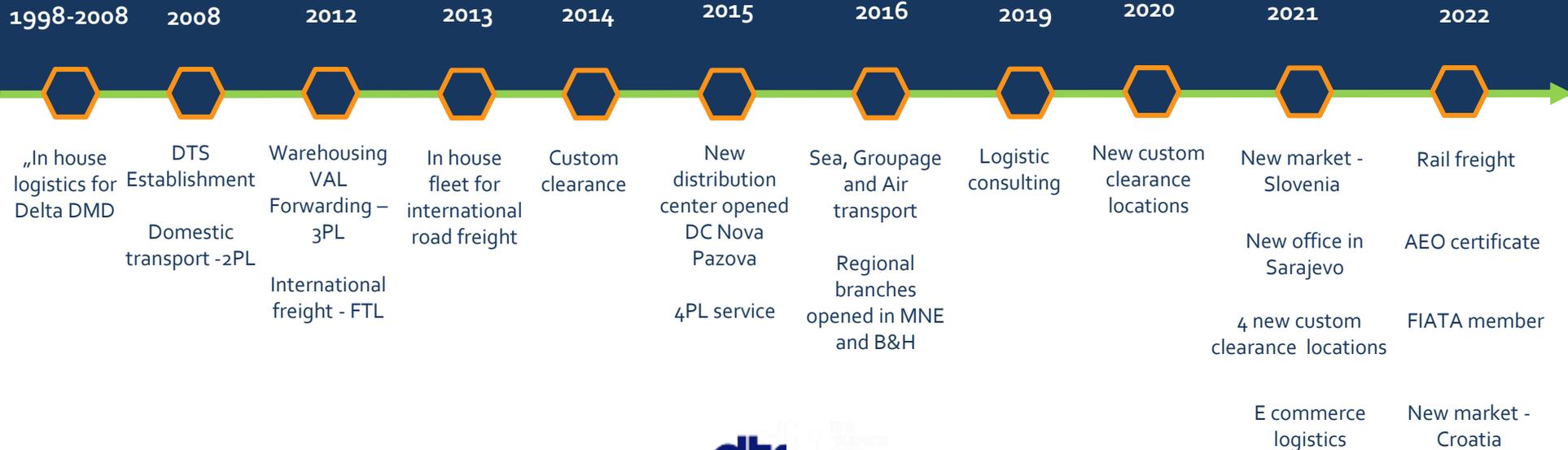
**Serbia's Chamber of Commerce - National Award** for socially responsible business in 2016



**DTS IS A FULL RANGE OF LOGISTICS SERVICES**

# DTS HISTORY

DTS offers a whole range of logistic services integrated in client's regular business activities  
in all industries and with personalized solutions



# DELTA TRANSPORTNI SISTEM INTEGRATED SERVICES



DOMESTIC  
TRANSPORT

INTERNATIONAL  
ROAD FREIGHT

CONTRACT  
LOGISTICS

BROKERAGE

AIR AND  
SEA  
FREIGHT

GROUPAGE  
TRANSPORT

RAIL FREIGHT



# INDUSTRIES

Automotive  
Industry



4PL SERVICE



Healthcare and  
Pharmaceutical



FMCG



Construction



Fashion  
Industry

# GENERAL INFORMATION

## Warehousing and domestic transport

**48h** domestic time of delivery

Cut off time **16:30h**

Warehouse hours of operation  
**00-24h / Mon - Sat**

Distribution centers:  
Nova Pazova and Podgorica

4 dispatching centers in Serbia



Branches:  
Bosnia and Herzegovina,  
Montenegro, Slovenia and Croatia

Cross Dock stations:  
Beograd (Viline vode),  
Kragujevac, Kraljevo,  
Cacak, Nis



# CONTRACT LOGISTICS

- Opened in March 2015, capacities expanded in April 2023
- Warehouse surface area **27.630 m<sup>2</sup>**
- More than **37.000** pallets
- Temperature regimes **from -22 to +25°C**
- **Cold Chain**
- **37** Docks in the Warehouse
- Located next to the crucial international highway



# DOMESTIC FTL & DSD



- No. of used vehicles in one day **1.600**
- No. Of realized routes in one day **1.850**
- Delivery points **8.000**
- Reverse routes **80%**
- OTIF - On Time In Full **98%**
- OTD – On Time Delivery **99%**
- Documentation return in 96h **95%**



**FIRST LOGISTICS COMPANY IN SERBIA  
WITH 100% ELECTRIC VEHICLES**



# INTERNATIONAL ROAD FREIGHT



Transport from/to all countries in the world

200.000 pallets / 6 million km / 4.500 driving tours

Total no. of FTL i LTL shipments: 28.934

**P44** and **Shippeo** for real time information of every delivery

# AIR FREIGHT



Worldwide air transport (standard, economic, express, charter, hand-carry)

Transport of various DG and temperature controlled shipments

Customs clearance / Door to door delivery service worldwide

AAR insurance

Offices in Serbia, Montenegro, B&H, Slovenia and Croatia

NUMBER  
OF SHIPMENTS:

**4000+**

# SEA FREIGHT



NUMBER OF  
SHIPMENTS:  
**11000 TEU**

Container transport worldwide

FCL - full container load / LCL – less container load

Import/export services via every European port: Rijeka, Koper, Bar, Ploce, Durres,

Thessaloniki, Constanta, Antwerp, Rotterdam and Hamburg

Widespread partners network for transport from/to every country in the world

Personalized optimal routes

Custom clearance / Door delivery

# NETWORKS

DTS services are offered to all international partners through the networks which we are members of:

**FSF (Five Star Freight Network), General and Specialised Freight Network (GSFN),**

**JCTrans, FIATA, OLO, WOF Alliance, IFC8, WAA, CCCX**

**PCN (Project Cargo Network), Mula Cargo, etc.**



# GROUPAGE TRANSPORT

Partners map

Main Warehouses:

Germany – Neuss, Augsburg

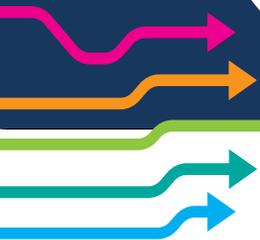
Italy - Milan

Turkey - Istanbul

BIH – Sarajevo - Banja Luka

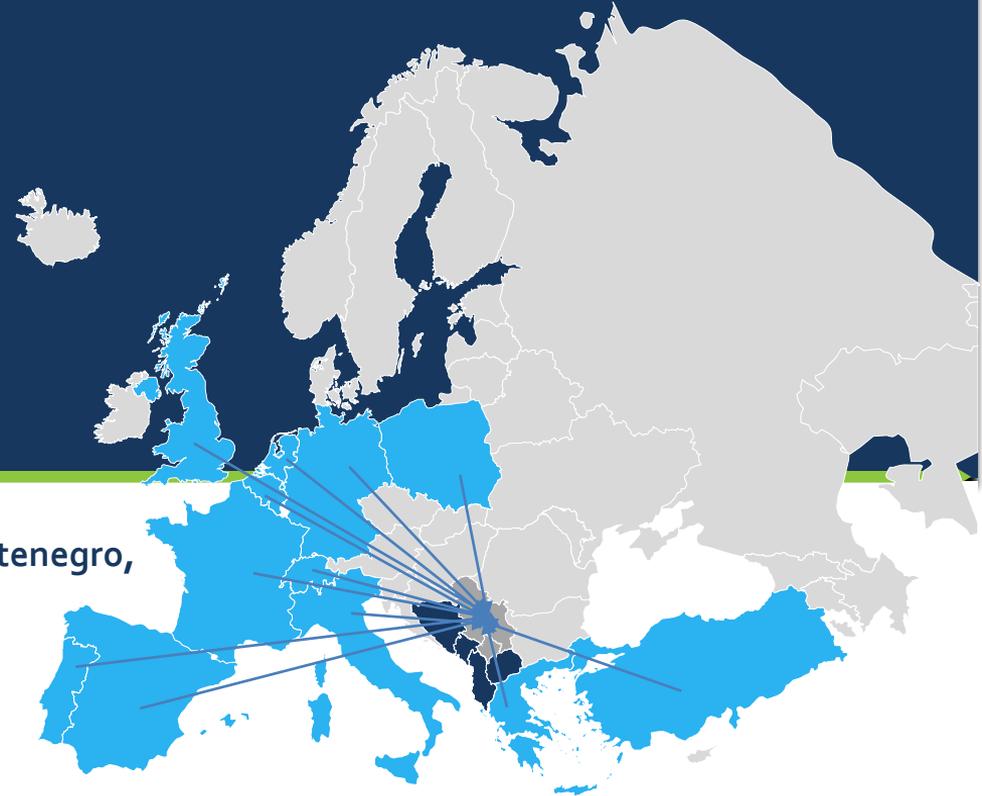
North Macedonia - Skopje

Albania - Tirana



## Regular collective import from European countries

- Shipment takeover **within 12-24 hours**
- **2-3 weekly departures** from each HUB
- **Door to door service**
- Organization of collection of **hazardous ADR cargo**
- Highly developed cross-dock network and precisely defined terms of delivery



- Regular collective export to countries in the region: **Montenegro, Bosnia and Herzegovina, North Macedonia, Albania.**
- **3-5 departures per week**

Regular collective export



# TECHNOLOGICAL SOLUTIONS

- WMS – internal developed solution
- TMS – Transport Management System
- Track & Trace – real time delivery tracking
- Alfresco - electronic approval of contracts and invoices
- CRM Microsoft Dynamics 365
- RPA (robotic process automation) technology



# OUR COMPANY IN REGION



# DTS MONTENEGRO



# DTS BOSNIA & HERZEGOVINA

Established  
2016

Over 2,500  
shipments per year

Logistics  
consulting

Sarajevo office  
opened

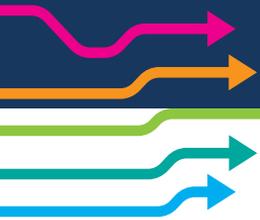
Partnerships with all  
major airline and  
container companies

Over 60,000 tons of  
transported goods at  
international road  
destinations

Regular groupage  
lines from all EU  
member states and  
the region



# DTS SLOVENIA



Established 2021

Geo-location in  
the heart of  
Europe

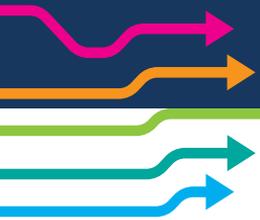
Offering full  
range of logistics  
services

Partnership with all  
major Airlines and  
Shipping carriers

Wide trucking  
network in Europe



# DTS CROATIA



Established 2023

Offering full  
range of logistics  
services

Wide trucking  
network in Europe

Global  
experience with  
local presence

Partnership with all  
major Airlines and  
Shipping carriers



# STRATEGY



Growth of rail transport and barges

Phase 2. expansion of storage capacities by 60%

Sustainability

New regional representative offices in Albania and North Macedonia



# SUSTAINABILITY

Securing the future of our company also means heavily investing in innovative sustainable solutions that cherish natural resources and care about the environment.



Solar powered warehouse



100% electric vehicles

# DTS TEAM



Team building



Great and modern workspace



Education and business trips

Over **500 employees**

**Young dedicated** team

**Internal** employee education and knowledge exchange with **external** partners

**Internships** and programme „**Mladi lideri**“



# PROUD TO BE PARTNERS WITH





# Thank you!

[www.dts.rs](http://www.dts.rs)



Delta Transportni Sistem



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